



MOUNT TERRIBLE

DELIVERY INFORMATION

Where do you deliver?

MOUNT TERRIBLE WINES is an Australia-based company, licensed to sell wine to Australian residents. As such, we are able to deliver wine to addresses located throughout Australia. Depending on your location we utilise the best possible delivery network available.

What places will you not deliver to?

MOUNT TERRIBLE WINES will not deliver wine under any circumstances to any Dry Area Locations. We are unable to ship internationally at this stage.

How much will delivery cost?

We currently ship to all Australian states at a flat rate of \$20.00AU per carton.

Our shipping rates are subject to change at any time and may differ in conjunction with promotional offers.

What happens after I pay for my order?

After ordering online, you will receive an email confirmation containing your order details (provided you have entered a valid email address). We will then attempt to deliver your purchase(s) via our preferred carrier. We will send a followup email to advise that your order has been shipped.

When will my order be delivered?

Depending on your location within Australia, the delivery time following dispatch from our warehouse will vary between 2-14 days.

Wine is normally delivered from Monday to Friday between 9.00 am - 5.00 pm. Most orders will be delivered to your residential or business address, however in some rural or remote areas, the delivery may be left at the nearest freight depot. A specific time delivery is not offered as part of the service.